

FY26 CHARTER RATES & POLICIES

NEW RATES EFFECTIVE JULY 1, 2025
All bookings confirmed on or after July 1st will reflect the new rates below

Each charter service is unique. Contact our charter specialists with your trip details for an accurate quote based on your specific itinerary and vehicle needs. Please allow time for quote preparation, especially for complex or multi-day trips.

RATES & FEES

Hourly Rates

These are our most common rates and fees, though other costs may be applicable.

Vehicle Type	Current Rate	New Rate (July 1+)	Current Vehicle Care	New Vehicle Care	Min Hours	New Min Cost
Motorcoach	\$155.00/hr	\$159.00/hr	\$155.00	\$159.00	5 hours	\$954.00
Large Transit Bus*	\$130.00/hr	\$133.00/hr	\$75.00	\$77.00	2 hours	\$343.00
Small Transit Van	\$105.00/hr	\$108.00/hr	\$25.00	\$26.00	2 hours	\$242.00
Sprinter Van	\$130.00/hr	\$133.00/hr	\$50.00	\$52.00	2 hours	\$318.00
SUV	\$120.00/hr	\$123.00/hr	\$25.00	\$26.00	2 hours	\$272.00

Minimum Chargeable Duration: This is the minimum time for which bookings are charged, ensuring our vehicles are prepared and available for your use, regardless of the actual trip length.

**Large Transit Bus: Through May 24th, our large transit bus is unavailable on weekdays, with service limited to one small transit van. Full fleet service continues on weekends. From May 24th to August 22nd, weekday availability will increase.*

Airport & Train Station Transfers

Flat-fee one-way transfers to and from major area airports and train stations

Destination	Vehicle Type	Current Rate	New Rate
BWI	Motorcoach	\$775.00	\$795.00
	Sprinter Van	\$200.00	\$205.00
	SUV	\$120.00	\$123.00
DCA	Motorcoach	\$775.00	\$795.00
	Sprinter Van	\$200.00	\$205.00
	SUV	\$120.00	\$123.00
IAD	Motorcoach	\$775.00	\$795.00
	Sprinter Van	\$280.00	\$287.00
	SUV	\$155.00	\$159.00
Union Station (WAS)	Sprinter Van	\$175.00	\$179.00
	SUV	\$95.00	\$97.00
New Carrollton (NC)	Sprinter Van	\$125.00	\$128.00
	SUV	\$70.00	\$72.00

Destination	Vehicle Type	Current Rate	New Rate
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Additional Fees

Fee Type	Current Rate	New Rate
Relief Driver	\$405.00	\$414.00
Mileage Fee - Motorcoach	\$1.62/mile	\$1.66/mile
Mileage Fee - SUV/Relief Vehicle	\$0.48/mile	\$0.49/mile
Overnight Lodging	\$175.00	\$180.00
Subcontracting Fee	10.00%	10.25%
Ground Staff/Dispatcher	\$30.00	\$30.75

UPDATED POLICIES

Rush Booking Fees - UPDATED

To avoid rush fees, signed estimates must be received by close of business **7 calendar days** before your trip. We're closed weekends and university holidays—submit early if the deadline falls on a closed day.

Days Before Trip	Rush Fee
7+ calendar days	No rush fee
6-5 days	10% of total trip cost
4-3 days	20% of total trip cost
2 days or fewer	30% of total trip cost

Cancellation Policy - UPDATED

Cancellations must be made by emailing charterum@umd.edu or calling (301) 314-7271

Notice Period	Cancellation Fee
7+ calendar days	No charge
2-7 calendar days	20% of trip total
Less than 48 hours	50% of trip total
Less than 24 hours	75% of trip total
No Show (despite reasonable contact attempts)	100% of trip total
University/weather closure/force majeure	No charge

Note: If drivers wait more than 30 minutes past the scheduled pickup time without contact, they may declare a "no-show," resulting in cancellation and applicable fees.

CONTACT INFORMATION

Email: charterum@umd.edu

Phone: (301) 314-7271

Urgent contact regarding current trip: Charter Operations Hotline: (301) 314-7271, option 1

For additional information, see our [Charter Request FAQs](#)